

## Regrade Policies

Given that there are over one hundred of you and that the problem sets typically have seven to nine questions each, it's inevitable that we're going to make a grading mistake here and there. If that happens, you're welcome to ask for a regrade.

Generally speaking, we will only consider regrades for issues like the following:

- **Transcription errors.** Sometimes, a TA just plain forgets to give you credit for something, or checks the wrong box when assigning a deduction. A common symptom of this is feedback of the form "Great job!" accompanied by a very low score on a problem. If that happens, we're happy to fix it.
- **Inapplicable deductions.** Sometimes, a TA reads a proof you've written and accidentally believes that you said something you didn't actually say. The usual symptom here is that there's feedback on your proof that comments on something that isn't actually there. If that happens, we can take another look at things.

Our workflow for handling regrades looks like this:

- We get your regrade request and look over it to see what you've identified.
- If we see clear and convincing evidence that there was a grading error, we will regrade the problem from scratch, and that grade is final.

Notice in particular that ***you may end up with a lower score than what you started with*** if it turns out that we misgraded things by assigning too many points the first time. As a result, please do not ask for a regrade unless you honestly want us to adjust your score. If you have questions about your grader's feedback, we're happy to chat with you about it in office hours or over Campuswire. It's just not something you should be doing through the regrades channel.

You should **not** ask for a regrade if your only concern is that you think we graded too harshly. We've tuned our grading criteria over many quarters to push you to improve in areas we think are important. The deductions you receive are based on our assessment of how much we think you need to adjust your approach. Again, if you're curious why we made a steep deduction for something, you're welcome to come talk to us in office hours, and filing a regrade request is the wrong channel for this.

You are expected to treat the staff with respect when asking for a regrade. If your regrade request is unprofessional, we will not consider it. We understand that it can be frustrating to get a low score on something, especially if it's in error. Keep in mind that we are acting in good faith when grading your work, and assume that if we made a mistake, it was an honest mistake.

To submit a regrade request, find the appropriate problem on Gradescope and use the functionality to submit the request, describing what transcription error or inapplicable deduction you think was applied. If you abuse regrades by submitting a large number of regrade requests in inappropriate situations, we reserve the right to stop allowing your individual regrade requests.

Regrade requests must be received within **one week** of the time that the problem set in question was returned. Any requests received after this won't be accepted.